

# My Personal Information

Please provide the following information and bring this brochure with you to the next appointment:

My Android device is:

My Google Play or Galaxy Apps information is:

User Name

Password

I currently have the following Bluetooth® devices paired with my Android device:

Google Play and Android are trademarks of Google, Inc. Galaxy S, Galaxy Note and Samsung Galaxy Apps are registered trademarks of Samsung Electronics Co., Ltd.



[Starkey.com](http://Starkey.com)

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# TRULINK™

## Preparing for your Android Compatible Hearing Aid



## Congratulations!

This is an exciting time for you and your loved ones as you pursue better hearing. Your Hearing Care Professional has placed the order for your **Halo™ 2** Hearing Aids. Because of the unique way that these hearing aids interface with Android™ devices, there are some actions needed **before your next appointment.**



Please complete the following three steps:

### STEP 1: Is your Android device compatible with your Hearing Aids?

Visit [TruLinkHearing.com/FAQ](http://TruLinkHearing.com/FAQ) for a full listing of Android devices that are compatible with your hearing aids. Verify your device is compatible.

**If your current Android device is not on this list, consider upgrading your device to take advantage of your Halo 2 hearing aids.**

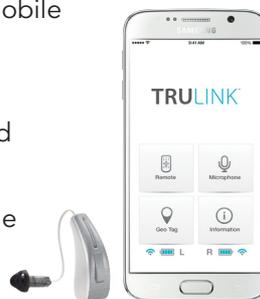
### STEP 2: Does your Android device have at least version 4.4.4 or higher as an operating system?

Check/update the Android version\* (must be 4.4.4 or higher):

Turn on your Wi-Fi or mobile data connection.

Once connected, go to Settings. It can be found among your apps.

Push the **More** tab in the upper-right corner of the screen.



At the bottom of the next window hit the **About Device** button.

Here you will find the **Software Update** tab. Press it. Press the **Update** button.

**\*NOTE:** Checking/updating the Android version may vary by phone model.

### STEP 3: Have you downloaded the TruLink Hearing Control app?

1. Tap the **Google Play™** or **Galaxy Apps icon.** 
2. Type **TruLink** in the search field.
3. Once the TruLink™ Hearing Control app screen is displayed, tap **Get** (it will change to **Accept**).
4. Tap **Accept** to load the app on your device.
5. Type your username and password to complete the download process.

You have now completed all the steps necessary to prepare for your fitting appointment.

